

## Welcome to Living Choice Australia Home Care HOME CARE PACKAGE FEES & CHARGES

### Government contribution

**These are referred to as subsidies and supplements.**

The government contributions make up the majority of a client’s home care budget. The amount varies according to the package level assigned and the supplements which may be available to the clients depending on their circumstances.

There are four levels of Home Care Packages.

**Level 1** → basic care needs

**Level 2** → low-level care needs

**Level 3** → intermediate care needs

**Level 4** → high-level care needs

### **Estimate of Living Choice care hours per Home Care Package per week**

These are estimated maximum hours of care that clients can receive as part of your Home Care Package budget. These hours reduce if other types of service or equipment are included.

Home Care Package level	Level 1 Basic	Level 2 Low-level	Level 3 Intermediate	Level 4 High-level
Industry standard - a week	2 hours	4 hours	8 hours	12 hours
Living Choice Home Care* - a week	3 hours	5 hours	11 hours	16 hours

\*The estimations are based on care delivery by Care Workers on weekdays only.

### Client contributions

Home Care fees are set by the Australian Government and are payable by the client to the provider to add to your package balance, these fees are not an income to Living Choice Australia.

- **Basic Daily Fee**

The government expects everyone to pay a basic daily fee that adds to the funding available in your package. The government sets the price on 20 March and 20 September each year, which varies depending on the Home Care Package level. Special fee consideration is available for people experiencing financial hardship.

- **Income Tested Care Fee**

This additional fee is means tested and determined by the Services Australia for part-pensioners and self-funded retirees. This fee is calculated by the Government, and is different for everyone, as it is based on your individual income. Full pensioners will not be required to pay the income tested care fee.

**Care service charges to the client’s home care budget**

As of 1st January 2021 Charges are deducted from the Home Care Package amount.

**Care Management**

Costs per fortnight	Level 1	Level 2	Level 3	Level 4
	\$55.80	\$98.16	\$213.60	\$323.80

**Package Management charges**

Costs per fortnight	Level 1	Level 2	Level 3	Level 4
	\$30.05	\$52.86	\$115.01	\$174.35

This cost is the ongoing Care Management you receive from your Case Manager and the organisational activity associated with ensuring the smooth delivery and management of a home care package. It includes preparing the monthly statements, managing package funds, purchasing goods and equipment, referral and coordination of other services and compliance and quality assurance activities required for Home Care.

Care and Support Services	Hourly rate	Minimum charge up to 30 minutes*
<b>Monday – Friday (6am - 6pm)</b>	\$55.00	\$40.00
<b>Monday – Friday (6pm - 11pm)</b>	\$60.00	\$50.00
<b>Saturday (8am – 11 pm)</b>	\$70.00	\$60.00
<b>Sunday (8am – 11 pm)</b>	\$80.00	\$70.00
<b>Public Holiday (8am - 11pm)</b>	\$90.00	\$75.00

Clinical Services	Hourly rate	Minimum charge up to 30 minutes*
<b>Monday – Friday (7am - 5pm)</b>	\$84.00	\$60.00
<b>Monday – Friday (5pm - 11pm)</b>	\$110.00	\$ NA
<b>Saturday (8am - 11pm)</b>	\$120.00	\$ NA
<b>Sunday (8am - 11pm)</b>	\$150.00	\$ NA
<b>Public Holiday (8am - 11pm)</b>	\$180.00	\$ NA

\*For bookings greater than 30 minutes, the charge is based on the pro-rata hourly rate

<b>Travel mileage</b>	\$1.30/per km when our Care Workers transport the client.
<b>Cancellation fee</b>	A minimum of 24 hours’ notice of cancellation is required otherwise the full rate of scheduled service will be charged